



These steps have been provided to assist you with your Android payment device with DvPay (AURA) software. **IMPORTANT:** As well as the payment icons (ie Card, PIN Debit, EBT Food, EBT Cash and Cash), the terminal's main screen also displays the following icons:

★ Access to the FAVORITES menu

☰ Access to the CORE menu

☎ CALL ME feature



CREDIT CARD SALE

1. Tap on the **Credit** icon.
2. Tap on the **Sale** icon.
3. Enter the **Sale Amount** and press **Ok**.
4. **Tap** (contactless only) or **insert** chip card.
5. The transaction is processed. Sales receipt will print with details of the transaction.



DEBIT SALE

1. Tap on the **Debit** icon.
2. Tap on the **Sale** icon.
3. Enter the **Sale Amount** and press **Ok**.
4. **Tap** (contactless only) or **insert** chip card.
5. Customer enters **PIN** on terminal or PIN pad and presses **Ok**.
6. The transaction is processed. Sales receipt will print with details of the transaction.



CREDIT CARD RETURN

1. Tap on the **Credit** icon.
2. Tap on the **Return** icon.
3. Enter the **Return Amount** and press **Ok**.
4. If prompted, confirm the return amount by tapping **Ok** or **Cancel**. *Conditional on the terminal's configuration.*
5. If prompted, enter **Manager Password**. (1234 default)
6. **Tap** (contactless only) or **insert** chip card.
7. The transaction is processed. Return receipt will print with details of the transaction.



MANUALLY ENTERED SALE

1. Tap on the **Credit** icon.
2. Tap on the **Sale** icon.
3. Enter the **Sale Amount** and press **Ok**.
4. **Tap** on the credit card icon on the **Credit Sale** screen. (Insert, Swipe or Enter Card #)
5. Manually enter **Card #**.
6. Follow the CNP prompts (enter exp. date, zip code, etc). *Conditional on the terminal's configuration.*
7. The transaction is processed. Sales receipt will print with details of the transaction.



VOID CREDIT TRANSACTION

1. Tap on the **Credit** icon.
2. Tap on the **Void** icon.
3. Enter the **Void Amount** and press **Ok**.
4. If prompted, confirm the void amount by tapping **Ok** or **No**. *Conditional on the terminal's configuration.*
5. If prompted, enter **Manager Password**. (1234 default)
6. **Tap** (contactless only) or **insert** chip card.
7. Enter the void transaction # and press **Ok**.
8. The transaction is processed. Void receipt will print with details of the transaction.



VOID BY TRANSACTION NUMBER

1. Tap the ★ icon to access the **Favorites** menu.
2. Tap **Void Transaction**.
3. If prompted, enter **Manager Password**. (1234 default)
4. Tap **By Transaction #**.
5. Enter **Transaction #** to be voided and press **Ok**.
6. Confirm the void transaction by tapping **Select**.
7. If prompted, confirm the void amount by tapping **Ok** or **Cancel**. *Conditional on the terminal's configuration.*
8. If prompted, enter **Manager Password**. (1234 default)
9. The void is processed. Void receipt will print with details of the transaction.



REPRINT RECEIPT

1. Tap the ★ icon to access the **Favorites** menu.
2. Tap **Reprint Receipt**.
3. If prompted, enter **Manager Password**. (1234 default)
4. Tap desired option (**Last, By Transaction #** or **By Card Number**).
5. Follow prompts and the transaction receipt prints.



CALL ME FEATURE (MUST BE ENABLED)

1. Tap the 📞 icon.
2. If prompted, enter **Manager Password**. (1234 default)
3. Tap **Call Me**, under the support menu.
4. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.



SETTLE DAILY BATCH

1. Tap the ★ icon to access the **Favorites** menu.
2. Tap **Settle Daily Batch**.
3. If prompted, enter **Manager Password**. (1234 default)
4. Terminal communicates with the host.
5. **Settlement Report** prints.




PRINTING REPORTS

1. Tap the ★ icon to access the **Favorites** menu.
2. Tap on **Report**.
3. If prompted, enter **Manager Password**. (1234 default)
4. Select desired report type (**Daily Report** or **Summary Report**).
5. **View** or **Print** report.





TERMINAL POWER OFF/REBOOT

1. Press the  button on the side of the terminal and hold until a menu appears on the screen, with the following options: Power Off, Reboot, Airplane Mode and Silent Mode.
2. Select the option you desire by tapping on the screen.



WIRELESS ICONS

-  Wi-Fi connected successfully.
-  Battery charge indicator.